

Lifeline Plus



Comprehensive Group PA and Travel insurance helps companies meet their duty of care requirements when sending their employees around the world for work.

TARGET MARKET

Companies purchasing personal accident and / or business travel cover for their employees i.e. fulfilling their duty of care. Policies can be with as little as five employees, but prefer larger groups. All occupations considered.

CAPACITY & MINIMUM RETENTION

Normal maximum £150m any one accident, £3m any one person. These limits can be increased.

SWEET SPOTS

Mid to large size organisations.

CONTACT

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CLAIMS ADVANTAGES



SUPPORT: Help source missing bags, so your clients don't have to do the legwork, and we'll deliver the bags to wherever they are required.

STREAMLINED: Baggage and money claims made over the phone are usually dealt with in less than 15 minutes through our Concierge Claims Service, without need for paper claim forms.

LARGER CLAIMS: Over 50 dedicated claims handlers who understand the details of cover and give clients one point of contact for streamlined claims settlements.

MAJOR RISKS: Proven capability to support travellers across the globe e.g. Kenyan Westgate mall incident, Libyan security evacuation, and the 2015 Nepal earthquake.

HEADLINES



BROAD COVER: Broad Business Travel and Personal Accident cover, few restrictions and clear, simple wording. We regularly upgrade our wording to ensure Lifeline Plus remains at the cutting edge of the market.



VALUE ADDED BENEFITS: Designed to keep employees safe when they travel, and support businesses to meet their duty of care requirement e.g. security awareness training, medical second opinion and concierge services.



MAJOR CRISIS: AIG Travel swiftly responds to natural, political and security situations across the globe - ensuring employees get home as quickly and safely as possible.



SINGLE POINT OF CONTACT: Travellers are supported by AIG's wholly-owned assistance company - AIG Travel. With seven global assistance centres it is a single contact point for emergency medical, travel or security assistance.



DEDICATED CLAIMS HANDLERS: Simple baggage and money claims are usually dealt with over the phone in minutes. For larger incidents, we have over 50 dedicated claims handlers.



MULTINATIONAL: Will write controlled master programmes on a worldwide basis. We will also work with the Insured to deliver a solution that is suitable for their structure. This can include a single global UK policy.

Please note: £ (GBP)

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